



June 19, 2017

**Dear Tricare patients & families:**

We would like to inform you of a change in our insurance network that may affect your child. Chesterfield Pediatrics will be terminating all affiliation with Privia Medical Group as of 6/29/2017. We attempted to rejoin Tricare as an in-network provider with the same effective date but were told by Tricare that, due to their internal changes related to the restructuring of their current regions, they cannot process any new provider enrollments at this time. Therefore, we will be unable to rejoin the Tricare network until January 2018.

**What this means to your family**

Chesterfield Pediatrics will be unable to submit claims or complete referrals or prior authorizations for any Tricare patients between 6/29/2017 and 1/1/2018. This means all Tricare patients will essentially be “self-pay” for any visits during this six month period. Also, any prior authorizations or referrals will have to be completed by an in-network provider. Because we value your trust and loyalty and wish to minimize the impact of Tricare’s decision to our patients, our practice has made a decision to offer continued prescription refills as well as discounted medical care to all established patients that were actively enrolled in Tricare at the time of our network termination. This decision has come as a result of our desire to put your child’s care and our desire to be your child’s doctor ahead of Tricare’s paperwork and contractual requirements.

**Please call our office to schedule any well child checks, behaviorals, asthma checks, or chronic condition follow ups prior to our network termination date of 6/29/2017 so there are no complications refilling prescriptions during this time.**

**For children who require an office visit during the six month period between 6/29/2017 and 1/1/2018, Chesterfield Pediatrics will provide a 50% discount to any Tricare patients who were actively enrolled at the time of our network termination. Traditionally, our practice has only offered self-pay discounts to patients paying in full at the time of service, but we will honor this discount for Tricare patients whether payment is made in full at the time of service or payment arrangements are needed.**

We appreciate you trusting us with your child’s healthcare needs, and we look forward to continuing to help you for many years to come. For those families that wish to transfer care to another pediatrician, we apologize for any inconvenience and will do everything in our power to ensure the transition to a new physician is a smooth one.

If you have additional questions, or we can be of further assistance with this matter, please do not hesitate to contact us.

Sincerely,

**Arlene Harrington, MD  
Nowsheen Ahmed, MD  
Barry Auerbach, MD  
Karen Kish, NP  
Dana Kleinschuster, NP**